

NOTICE

School Health and Related Services (SHARS) Informal Review Training Slides Available for Download

In recent years, the Health and Human Services Commission (HHSC) has seen an increase in informal review requests submitted to dispute/challenge School Health and Related Services (SHARS) Cost Report adjustments and/or proposed settlements. The Texas Administrative Code has specific requirements for informal review requests that the HHSC Provider Finance Department (HHSC-PFD) intends to strictly enforce. Requests submitted that are not in compliance with these requirements will be denied. TAC Rule §355.110

In anticipation of the Settlement notifications going out on December 3, 2021, we are sending out this training notification for those districts that may need a refresher on the Informal Review process.

To assist districts in properly submitting Informal Review requests, HHSC SHARS posted training material on the SHARS webpage.

<https://pfd.hhs.texas.gov/sites/rad/files/documents/acute-care/2021/2021-shars-irinfostrngslds.pdf>

For questions, please call the SHARS helpline at (512) 730-7400 or email us at providerfinanceshars@hhs.texas.gov.

For help with STAIRS, contact the Fairbanks Information Center at 888-321-1225 or info@fairbanksllc.com.