

## Updated Medical Policy SHARS Mailbox

Be advised that the HHSC Medical Policy team has an updated mailbox address to be used for all future School Health and Related Services (SHARS) medical policy correspondence.

### **Details**

Updated Medical Policy SHARS mailbox:  
[HHSCSchoolBasedMedicaidPolicy@hhs.texas.gov](mailto:HHSCSchoolBasedMedicaidPolicy@hhs.texas.gov)

### **Action Required**

Route all SHARS medical policy communication and questions to the updated mailbox address above, effective immediately. The estimated timeline for feedback on inquiries sent to this mailbox is five business days.

### **Helpful Resources**

Answers to most policy inquiries can be found in the [Texas Medicaid Provider Procedures Manual \(TMPPM\) SHARS Handbook](#). Refer to this source prior to contacting the Medical Policy team.