

NOTICE

School Health and Related Services (SHARS)

FFY 2022 Cost Report: DAB Appeal Questions

Background:

As communicated in the notice to School Health and Related Services (SHARS) providers dated 11/30/2023, the federal Department of Health and Human Services Office of the Inspector General (DHHS OIG) conducted an audit of the random moment time study (RMTS) methodology used in the SHARS program, which resulted in the DHHS OIG determining that certain moments captured during the RMTS were coded in a manner that did not align with federal and state program policies.

The DHHS Departmental Appeals Board (DAB) denied HHSC's request for reconsideration for this decision and upheld this disallowance, which required HHSC PFD to recode certain RMTS moments for personal care services and recalculate the statewide RMTS percentage for the FFY 2022 SHARS cost reports.

Questions related to DAB Appeal adjustments:

The HHSC Provider Finance Department (PFD) is in receipt of questions, comments and open record requests related to DAB Appeal adjustments made to the FFY 2022 SHARS cost reports.

HHSC PFD will post a Frequently Asked Questions (FAQ) document to the PFD website in order to provide answers to incoming questions. The FAQ will be updated every 2 business days (with the exception of holidays and weekends) to ensure the most up to date responses are publicly available. Providers are encouraged to continue to send any questions they may have regarding the SHARS program and the DAB appeal to the contacts noted below.

For questions regarding this notice, please contact the HHSC SHARS staff at (512) 730-7400 or email us at ProviderFinanceSHARS@hhs.texas.gov. For help with STAIRS, please contact the Fairbanks Information Center at (888) 321-1225 or at info@fairbanksllc.com.