

2024 STAIRS Cost Report Training

State of Texas Automated Information & Reporting System (STAIRS)

HHSC PFD LTSS, Center for Information and Training



HCS/TxHmL & ICF/IDD

2023 and 2024 Accountability Report



Health and Human

Services

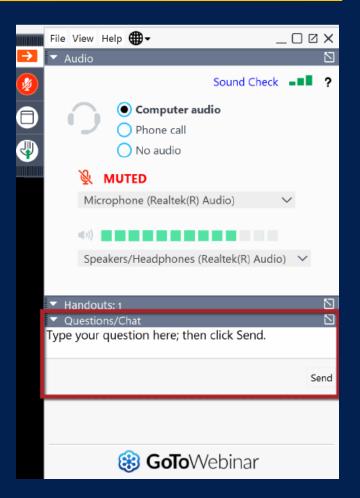
How to Download Training Materials

- Visit the Health and Human Services
 Commission (HHSC) Provider Finance
 Department (PFD) website at:
 https://pfd.hhs.texas.gov/long-term-services-supports/cost-report-training
- Click on Program Instructions, PowerPoint, or Other Resources.
- Download the resource.



How to Ask a Question

- 1. Click on **Questions**.
- 2. Type your question in the Questions box.
- 3. Click Send.





Training Completion

You must register and attend the full duration of the webinar to receive credit to complete the Cost or Accountability Report.

Credit will be given approximately 10 days following this training.

If credit has not been assigned after 10 days, please contact CostInformationPFD@hhs.Texas.gov.



Objective

To complete a STAIRS Cost or Accountability Report



What's New

- Step 6.a. General Information
 - ▶ Added a question regarding whether the provider is a large employer for the Affordable Care Act.
- Step 6.c. Attendants
 - ▶ Providers have been reporting Regular, Overtime, and Bonuses and Incentives in one entry. The provider is now required to split these fields into Regular Hours, Overtime Hours, and Other Compensation.

Supporting Documentation (1 of 3)



As in prior years, providers may be required to submit support documentation (e.g., trial balances, allocation summary, etc.) to support the information in the Report.

The state acknowledges providers may be required to submit reports to local or federal jurisdictions based on funds received (e.g., PRF, PPP, etc.). **Do not** provide the State with a copy of these reports or any applicable support documentation for these reports.





- To ensure reliable and accurate reporting, supporting documentation should preferably be system-generated and include the following information in a spreadsheet:
 - Provider Name
 - ▶ Accounting Basis
 - ▶ Report Date Range
 - ▶ Detail Account Descriptions
 - ▶ Vendor Names
 - ▶ Amounts





Regardless of whether the supporting documentation is system-generated, it must always be in a spreadsheet (i.e., Excel).

PDFs and images are not acceptable forms of documentation.

STAIRS (1 of 3)



Fairbanks will send a notification of access, login, and password to the email address we have on file for the provider.

If you have not received notification of access, please contact CostInformationPFD@hhs.texas.gov





STAIRS (2 of 3)

Before You Begin

- Review your ledger for unallowable costs and costs that require allocation.
- Adjust for accruals.
- Prepare the reconciliation worksheet and allocation summaries.
- Gather information on your depreciable assets.
- Gather information on Related Parties



STAIRS (3 of 3)

Organization of the Cost Report

Reporting Categories

- Combined Entity and Provider Information
- Units of Service and Revenue
- Wages and Compensation

- Payroll Taxes and Workers' Compensation
- Facility and Operations
- Verification Summary and Certifications
- Agree/Disagree and Informal Review

Roles and Definitions (1 of 2)



Combined Entity – one or more commonly owned corporations or limited partnerships where the general partner is controlled by the same identical persons as the commonly owned corporation(s). May involve an additional CONTROLLING ENTITY which owns all members of the combined entity.

Contracting Entity – The contract with which Medicaid contracts for the provision of the Medicaid services included in this report.

Roles and Definitions (2 of 2)



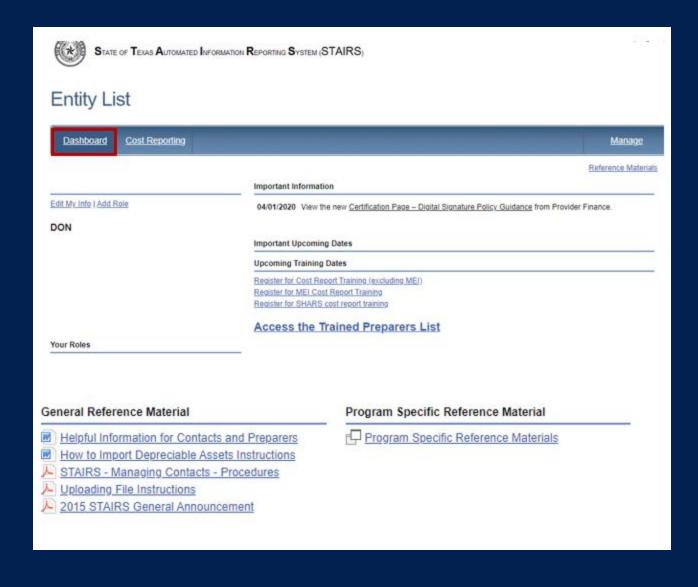
Entity Contact can set up all other user types and additional Entity Contacts, review the cost report, and must sign the Cost Report Certification.

Financial Contact can set up Preparers and other Financial Contacts, review the cost report, and sign and upload the Cost Report Certification.

Preparer can set up other Preparers. This is the only role that can make entries into the cost report. They must sign the Methodology Certification and can not sign the Cost Report Certification.

User Interface - Dashboard

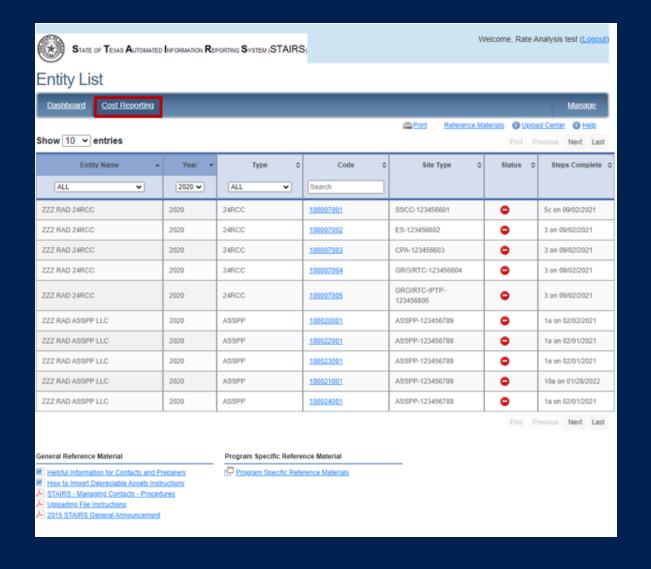




- Manage Contact
 Information
- View Preparers List
- Register for Trainings
- Reference Materials

User Interface - Cost Reporting

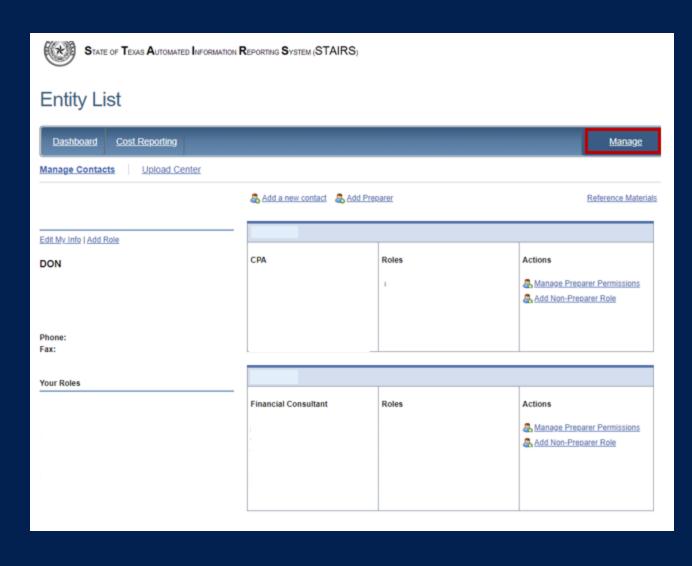




- Select the report to work by filtering on the headings in this table.
- Click on the Code link to open that particular report.

User Interface – Manage (1 of 4)





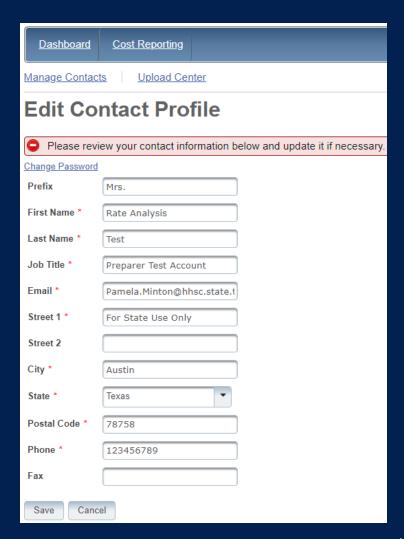
- Edit My Info
- Add Role
- Add a Contact
- Add a Preparer
- Upload Center

User Interface – Manage (2 of 4)



Edit my Info

From the Manage link, select Edit My Info. Complete this form with your information and click Save to finish.



User Interface – Manage (3 of 4)

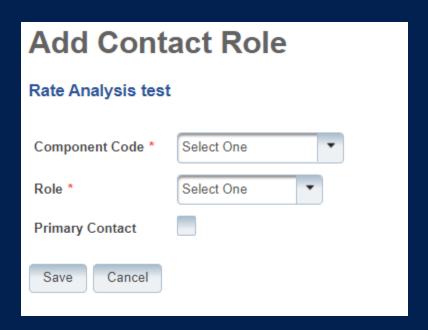


Add Role

From the Manage link, select Add Role.

- Add Component Code
- Add Role as "Primary" or "Financial Contact"

Complete this form with your information and click Save to finish.



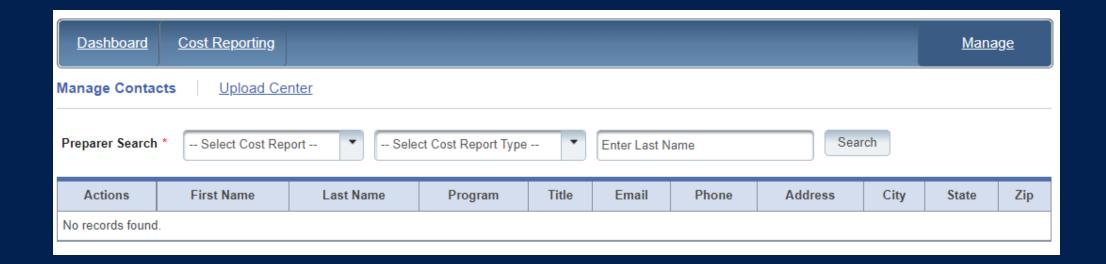
User Interface – Manage (4 of 4)



Add Preparer

From the Manage link, select Add Preparer.

Complete this form with your information and click Save to finish.





STAIRS

There are 14 Steps to complete a Cost Report.



Step 1 – Combined Entity Identification (1 of 2)

Purpose

HHSC needs to collect contact information so that PFD can contact the provider or preparer during the review of the report.

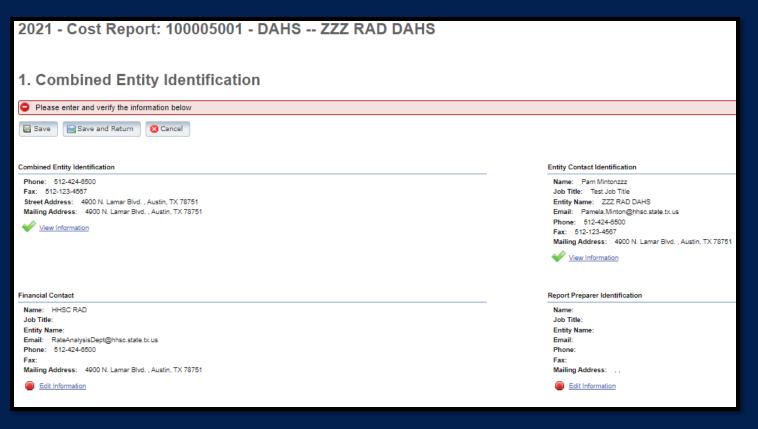
How does HHSC PFD use the information?

This information is used by PFD to obtain information and documentation needed to address issues found in the report review.



Step 1 – Combined Entity Identification (2 of 2)

Please confirm this report is the most current report from the prior year.



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Step 2 – General Information (1 of 2)

Purpose

The purpose of Step 2 is to give general information, including the Combined Entity's reporting period, and to determine if the Combined Entity wants to aggregate reporting expenses used to determine compliance in the Rate Enhancement Program.

How does HHSC PFD use the information?

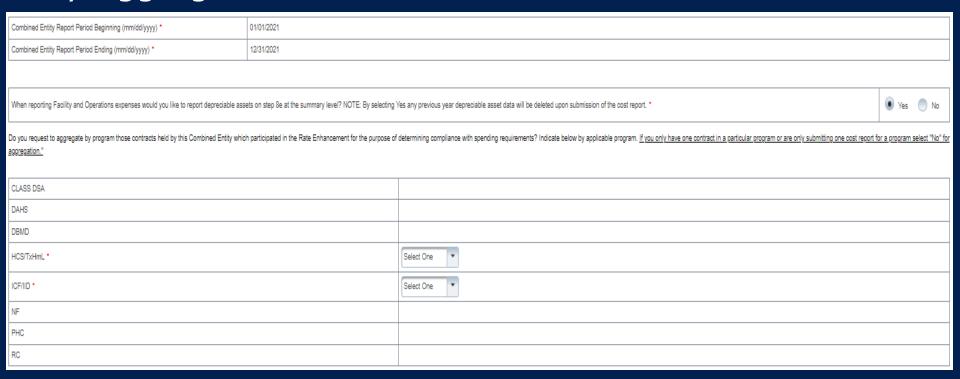
If the provider chooses to aggregate their contracts by the program that participates in the Attendant Compensation Rate Enhancement program, then HHSC PFD will use combined expenses to determine compliance with spending requirements.

TEXAS Health and Human Services

Step 2 – General Information (2 of 2)

Verify reporting period and ensure your program is in selected in the right column.

Verify Aggregation.





Step 3 – Contract Management

Purpose

Provides information about the combined entity's business components.

How does HHSC PFD use this information?

PFD uses the information in Step 3 during the Report examination process.



Step 3a – Verify Contracts

State-issued contracts are listed in Step 3A, such as HHSC contracts.

Verify the Cost Report Group Code to make sure all your contracts are listed.

If all your contracts are not listed contact us at: costinformationPFD@hhs.Texas.gov

Active Entire Report Period?				Cost Report Group Code	Contracting Entity Name	CR Type	Program	Site Type	Contract#	Contract Name	Enhancement Participation	Note
•	Yes		No	zzzz	ZZZ RAD IDD	ICF/IID	ICF - Large ICF - Medium ICF - Small	large medium small	000010ZZZ 000010ZZZ 000010ZZZ	ZZZ RAD IDD ZZZ RAD IDD ZZZ RAD IDD	DH, Residential DH, Residential DH, Residential	
•	Yes		No	zzzz	ZZZ RAD IDD	HCS/TxHmL	HCS/TxHmL	n/a	0000H0ZZZ	ZZZ RAD IDD	DH, Non-DH	





Other Contracts, Grants or Business Relationships with the State of Texas or any other entity, or other funding sources.

	Active Entire Reporting Period	Contract Type	Service Type	Contracting Entity Name	Contract #/ Provider Identification	Added By	Note
	Yes	DSHS	Ambulatory Surgical Center		123456789	HHSC RAD	none
6500	Yes	Other	Other - provide explanation:Pizza Restaurant		Franceisee #12	HHSC RAD	
	Yes	Medicare	Other - provide explanation: A great service		123456789	HHSC RAD	Lubbock
	Yes	Medicare	Other - provide explanation: A Great Service		987654321	HHSC RAD	Austin
	No	HHSC	Other - provide explanation:Only for two months		HCS 8CD001	HHSC RAD	Only active for two months
	Yes	Other	Other - provide explanation:Pizza Place		1234567	HHSC RAD	

Step 3c



Verify Business Component Summary

Contract Type	Report Group Code	Contracting Entity Name	CR Type	Site Type	
Requested	ZZZZ	ZZZ RAD IDD	ICF/IID	large, medium, small	
Requested	ZZZZ	ZZZ RAD IDD	HCS/TxHmL		
DSHS	123456789		Ambulatory Surgical Center		
Other	Franceisee #12		Other - provide explanation - Pizza Restaurant		
Medicare	123456789		Other - provide explanation - A great service		
Medicare	987654321		Other - provide explanation - A Great Service		
HHSC	HCS 8CD001		Other - provide explanation - Only for two months		
Other	1234567		Other - provide explanation - Pizza Place		

No 🦱

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Step 4 – General Information (1 of 3)

Purpose

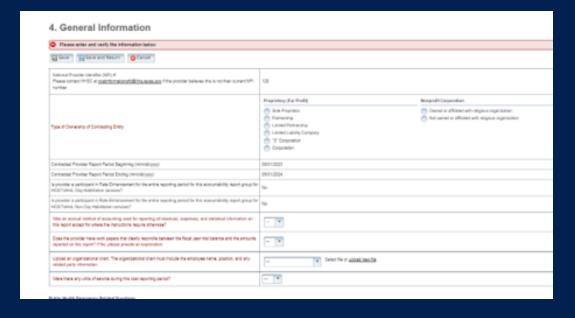
To collect general information about the contracted entity that delivered services during the reporting period.

How does HHSC PFD use this information?

PFD uses this information for a variety of purposes in the financial examination and report reconciliation processes. HHSC may also add questions to collect one-time information for events that impact provider costs.

Step 4 – General Information (2 of 3)





- Correctly identify the ownership of the contracting entity
- Dates and National Provider
 Identifier will prepopulate
- Rate Enhancement Participation questions prepopulated
- Questions regarding preparation to complete the report
- Upload an Organizational Chart

Step 4 – General Information (3 of 3)



Public Health Emergency (PHE) Related Questions

This section includes questions on how these PHE's affected the business.

This section is for informational purposes only.

Public Health Emergency Related Questions					
Did the provider experience a change in costs/utilization directly related to a public health crisis that resulted in an issued state or federal emergency declaration (i.e. COVID-19)?	🔻				
Did the provider incur an increase in costs directly related to a public health crisis that resulted in an issued state or federal emergency declaration, (i.e. COVID-19)? For example, some providers may have paid more for Personal Protective Equipment (PPE) – either because they had to purchase.	¥				
Did the provider incur costs for a category(ies) that historically is not incurred when administrating/delivering this program/service?	🔻				
Did the provider receive local, state, or federal grants directly related to a public health crisis that resulted in an issued state or federal emergency declaration (i.e.COVID-19)?	🔻				

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Step 5 – Units of Service & Revenue

Purpose

The purpose of Step 5 is to collect units of service information.

How does HHSC PFD use this information?

PFD uses this information to determine the contracted provider's revenue. Units of service are used in the report reconciliation process to determine spending compliance in the Rate Enhancement program and during rate-setting calculations.





Step 5.a. – General Information

Step 5.b. – HCS Units of Service and Revenue

Step 5.c. – TxHmL Units of Service and Revenue

Step 5.d. – Other Revenue

Step 5a – General Information (HCS)



- Report the Room and Board Revenue for the entire reporting period.
- Report the Requisition Fee Revenue for HCS and TxHmL for the entire reporting period.

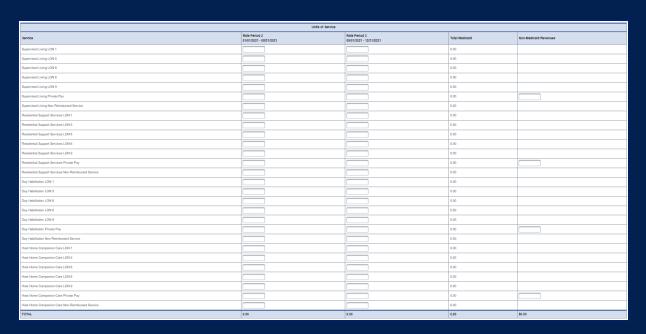
HCS Room and Board Revenue for Entire Reporting Period	
Requisition Fee Revenue for HCS and TxHmL for Entire Reporting Period	

Step 5b – HCS Units of Service & Revenue (1 of 2)



The first table is for Units of Service for the level of need care (LON).

The second table is for Units of Service, not LON specific.



Step 5b – HCS Units of Service & Revenue (2 of 2)



- Enter units of service per rate period, paid by HHSC or private payor source.
- For private pay units, please enter in revenue received.
- Units of service that were delivered and not reimbursed by any payor source should be entered under Non-Reimbursed.

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Step 5c - TxHmL Units of Service & Revenue

- Enter units of service per rate period, paid by HHSC or private payor source.
- For private pay units, please enter in revenue received.
- Units of service that were delivered and not reimbursed by any payor source should be entered under Non-Reimbursed.

Units of Service						
Service	Rate Period 2 01/01/2021 - 08/31/2021	Rate Period 3 09/01/2021 - 12/31/2021	Total Medicaid	Non-Medicaid Revenues		
Day Habilitation						
Day Habilitation Private Pay						
Day Habilitation Non-Reimbursed Service						
Community Support Services Transportation						
Community Support Services Transportation Private Pay						
Community Support Services Transportation Non-Reimbursed Service						
CFC PAS/HAB						
CFC PAS/HAB Private Pay						
CFC PAS/HAB Non-Reimbursed Service						
Respite						
Respite Private Pay						
Respite Non-Reimbursed Service						

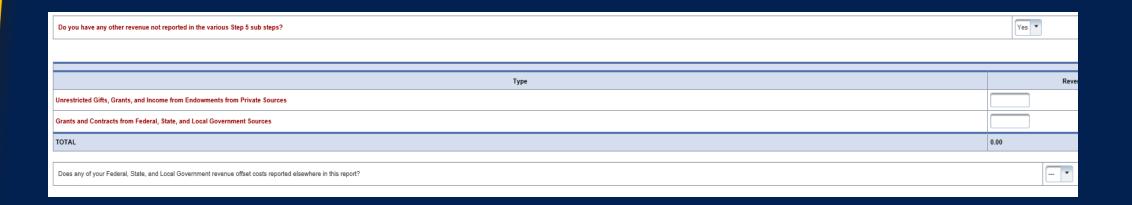
Step 5d - Other Revenue - HCS



Report other revenues to support services that are not reported in Step 5.a. through 5.c.

Offset revenue from Public Grants.

Do not offset revenue from Private Funds







Step 5.a. – Days of Service and Revenue Entry

Step 5.b. – Other Revenue

Step 5a – ICF Days of Service & Revenue (1 of 2)



Report Days of Service for the small, medium, or large facility per rate period, per level of need.

Units of Service						
	Rate Period 2 01/01/2021 - 08/31/2021	Rate Period 3 09/01/2021 - 12/31/2021	Total Medicaid	Non-Medicaid Revenues		
Small Facility LON 1			0			
Small Facility LON 5			0			
Small Facility LON 8			0			
Small Facility LON 6			0			
Small Facility LON 9			0			
Small Facility Non Medicaid			0			
TOTAL	0	0	0	\$0		
		Units of Service				
Service	Rate Period 2 01/01/2021 - 08/31/2021	Rate Period 3 09/01/2021 - 12/31/2021	Total Medicaid	Non-Medicaid Revenues		
Medium Facility LON 1			0			
Medium Facility LON 5			0			
Medium Facility LON 8			0			
Medium Facility LON 6			0			
Medium Facility LON 9			0			
Medium Facility Non Medicaid			0			
TOTAL	0	0	0	\$0		
Units of Service						
Service	Rate Period 2 01/01/2021 - 08/31/2021	Rate Period 3 09/01/2021 - 12/31/2021	Total Medicaid	Non-Medicaid Revenues		
Large Facility LON 1			0			
Large Facility LON 5			0			

Step 5a – ICF Days of Service & Revenue (2 of 2)



- Enter units of service per rate period, paid by HHSC or private payor source.
- For private pay units, please enter in revenue received.
- Units of service that were delivered and not reimbursed by any payor source should be entered under Non-Reimbursed.

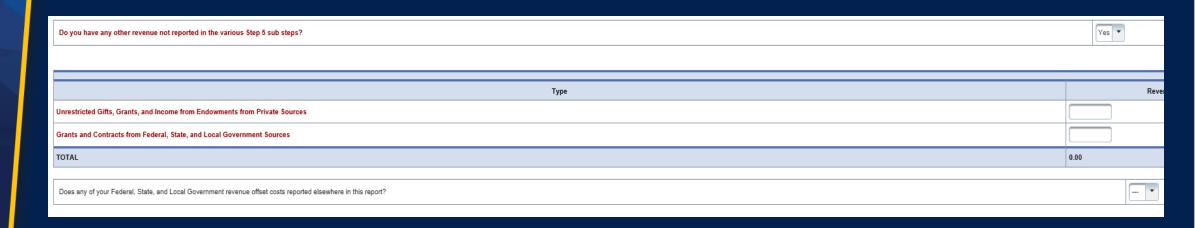


Step 5b - Other Revenue - ICF

Report other revenues to support services that are not reported in Step 5.a.

Offset revenue from Public Grants.

Do not offset revenue from Private Funds



TEXAS Health and Human Services

Step 6 – Wages & Compensation

Purpose

PFD uses this step to collect wages, compensation, and benefits information for the contracted provider's attendant, non-attendant, and administrative and central office staff.

How does HHSC PFD use this information?

PFD uses this information to determine the contracted provider's employee and contracted staff expenses. Staff expenses are used in the report reconciliation process to determine spending compliance in the Attendant Compensation Rate Enhancement program and rate-setting calculations.





Step 6a – General Information

Step 6b – Related Party

Step 6c – Attendant

Step 6d – Non-Attendant

Step 6e – Administrative & Operations Personnel

Step 6a - General Information



Questions include:

- Does the provider have any related party wages and compensation?
 - If answered No, upload an organizational chart.
- Does this provider have any contracted Day Habilitation?

6a. General Information		
Last Verified by Rate Analysis test on 12/28/2023 7:13 AM		
Save Save and Return Cancel		
Does provider's company offer health insurance to its employees on or before March 23, 2010? *	Yes	No
Does the health insurance the provider's company offers include all of the following benefits: inpatient, outpatient and emergency services; maternity and newborn care; mental and behavioral health services; prescription drugs; rehabilitation and habilitation services; laboratory services; disease management; preventative and wellness services; pediatric care? (If provider's company does not offer health insurance, answer 'No'.) *	Yes	● No
Does the provider have any Related-Party Wages and Compensation (Employee or Contractor) included in the Accountability Report? *	Yes	○ No
Was the provider considered an applicable large employer for the purposes of the Affordable Care Act during the reporting period in Step 4? *	Yes	○ No





A Related Party is any person or organization related to the provider by:

- Parent, child, sibling (including stepchildren)
- Mother-in-law, Father-in-law
- Aunt, Uncle, Cousin
- Marriage
- Common ownership
- Significant Influence

Step 6b - Related-Party (1 of 2)



Purpose

To collect related-party information.

To add each owner-employee, related-party employee, or related-party contract staff, select "Add record."



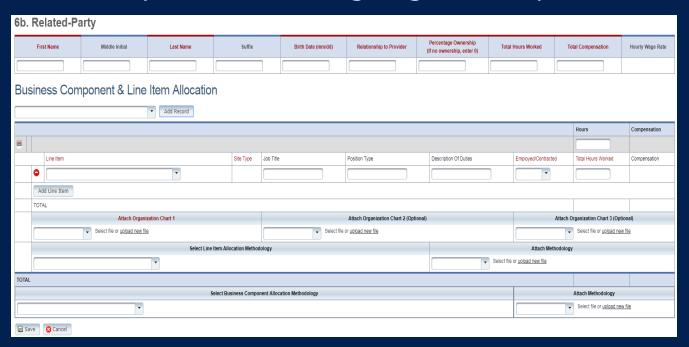
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Step 6b – Related-Party (2 of 2)

Allocate or direct cost all hours reported for the individual under Total Hours Worked and Total Compensation.

Business components and line-item allocation are limited to the contracts listed in Step 3.

This is the same process for assigning related parties in Step 8.



Step 6c – Attendant



Purpose

To collect attendant staff and contract Regular Hours, Overtime Hours, Non-Hourly Compensation, and Benefits.

Non-Related Party								
Total Staff Hours	Staff Regular Hours	Staff Overtime Hours	Total Contracted Hours	Total Contracted Payments	Total Staff Wages	Staff Regular Wages	Staff Overtime Wages	Total Contracted Wages
В	С	D	E	F	G	Н	I	J
				Related Party				
Total Staff Hours	Staff Regular Hours	Staff Overtime Hours	Total Contracted Hours	Total Contracted Payments	Total Staff Wages	Regular Wages	Overtime Wages	Total Contracted Wages
K	L	M	N	0	P	Q	R	S
Related Party and Non-Related Party								
Employee	Miles	Mileage	Total	Average	Average	Average Mileage		
Benefits/Ins urance		Reimburse ment	Compensati on	Staff Rate	Contracted Rate	Reimburse ment per mile		
T	U	v	w	X	Y	Z		

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Step 6d – Non-Attendant

Purpose

To collect non-attendant hours, wages, benefits, miles traveled, and mileage reimbursement.

		Non-Related Party					Related Party				
Туре	Total Staff Hours	Total Staff Wages	Total Contracted Hours	Total Contracted Payment	Total Staff Hours	Total Staff Wages	Total Contracted Hours	Total Contracted Payment	Total Compensation	Average Staff Rate	Average Contracted Rate
А	В	С	D	E	F	G	н	T	J (C+E+G+I)	K [(C+G)/(B+F)]	L [(E+I)/(D+H)]
Supervised Living (3-bed) and Residential Support Services (4-bed) - Non-Attendant									\$0	\$0.00	\$0.00
Supported Home Living (HCS) and Community Support Services (TxHmL) and Supported Home Living (HCS) and Community Support Services (TxHmL) Community First Choice (CFC) - Non-Attendant									\$0	\$0.00	\$0.00
Day Habilitation (HCS & TxHmL) - Non-Attendant									\$0	\$0.00	\$0.00
Supported Employment (HCS & TxHmL) - Non-Attendant									\$0	\$0.00	\$0.00
Employment Assistance (TxHmL Only) - Non-Attendant									\$0	\$0.00	\$0.00
Host Home Companion Care Employees (HCS Only)									\$0	\$0.00	\$0.00
Registered Nurse (RN) (HCS & TxHmL)									\$0	\$0.00	\$0.00
Licensed Vocational Nurse (LVN) (HCS & TxHmL)									\$0	\$0.00	\$0.00
Behavioral Support (HCS & TxHmL)									\$0	\$0.00	\$0.00
Dietary (HCS & TxHmL)									\$0	\$0.00	\$0.00
Social Work (HCS Only)									\$0	\$0.00	\$0.00
Physical Therapy (HCS & TxHmL)									\$0	\$0.00	\$0.00
Occupational Therapy (HCS & TxHmL)									\$0	\$0.00	\$0.00
Speech Therapy (HCS & TxHmL)									\$0	\$0.00	\$0.00
Audiology (HCS & TxHmL)									\$0	\$0.00	\$0.00
Cognitive Rehabilitation Therapy (CRT)									\$0	\$0.00	\$0.00
TOTAL	0.00	\$0	0.00	\$0	0.00	\$0	0.00	\$0	\$0		

Step 7 – Payroll Taxes & Workers' Compensation (1 of 3)

Purpose

To collect information for the facilities' Payroll Taxes and Workers' Compensation for the contracted provider's attendant, non-attendant and administrative, and central office staff.

How does HHSC PFD use this information?

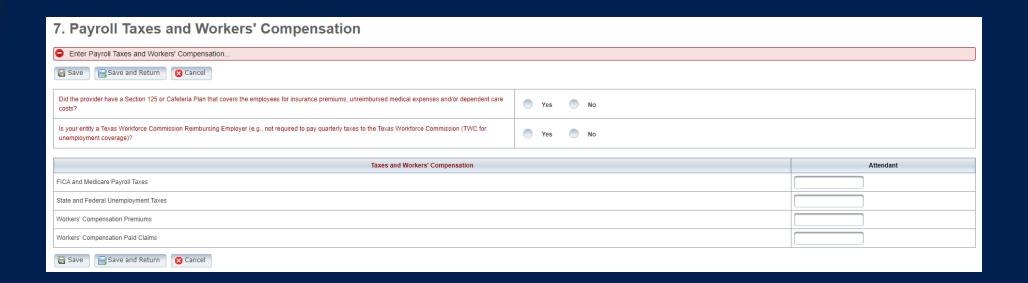
Expenses are used in the report reconciliation process to determine spending compliance and ratesetting calculations.



Step 7 – Payroll Taxes & Workers' Compensation (2 of 3)



Report costs for all attendant staff.



Step 7 - Payroll Taxes & Workers' Compensation (3 of 3)



If payroll taxes (i.e., FICA, Medicare, and state/federal unemployment) are allocated based on percentage of salaries, the provider must disclose this functional allocation method. The use of percentage of salaries is not the salaries allocation method, since the salaries allocation method includes both salaries and contract labor.

Payroll Taxes are usually 7.65 percent of wages unless there is a Cafeteria Plan or Section 125, then the taxes would be lower.

Step 9 – Preparer Verification Summary

The summary verification table shows the Total Reported Revenues and Total Reported Expenses entered into STAIRS.







Step 10 – Preparer Certification (1 of 3)

The Preparer must certify the accuracy of the reports submitted to PFD.

Providers may be liable for civil and criminal penalties if the cost report is not completely accurate.

PFD uses this information to ensure that the report has been verified by the entity and preparer as per TAC rules.

Step 10 – Preparer Certification (2 of 3)



Preparer (Methodology) Certification

The person identified in **Step 1** of the cost report as Preparer must sign this certificate.

AS PREPARER OF THIS COST REPORT, I HEREBY CERTIFY THAT:						
I have completed the state-sponsored cost report training for this cost report. I have read the note below, the cover letter and all the instructions applicable to this cost report. I have read the Cost Determination Process Rules (excluding 24-RCC), program rules, and reimbursement methodology applicable to this cost report, which define allowable and unallowable costs and provide guidance in proper cost reporting. I have reviewed the prior year's cost report audit adjustments, if any, and have made the necessary revisions to this period's cost report. To the best of my knowledge and belief, this cost report is true, correct and complete, and was prepared in accordance with the Cost Determination Process Rules (excluding 24 RCC), program rules, reimbursement methodology and all the instructions applicable to this cost report. This cost report was prepared from the books and records of the contracted provider and/or its controlling entity.						
Note: This PREPARER CERTIFICATION must be signed by the individual who prepared the cost report or who has the primary responsibility for the preparation of the cost report. If more than one person prepared the cost report, an executed PREPARER CERTIFICATION may be submitted by each preparer. Misrepresentation or faisification of any information contained in this cost report may be punishable by fine and/or imprisonment. The Preparer Certification must be uploaded by the Preparer, using his/her own login information.						
PREPARER IDENTIFICATION						
Name of Contracted Provider:						
Printed/Typed Name of Signer:	Title of Signer:					

Step 10 - Preparer Certification (3 of 3)



Signing as Preparer signifies that the preparer is knowledgeable of the applicable methodology rules or has been adequately supervised during the process.

SIGNATURE OF PREPARER	DATE	
Subscribed and sworn before me, a Notary public on the	of	Yea
	Notary Signature	
	Notary Public, State of	
	Commission Expires	

Step 11 – Entity Contact Certification (1 of 4)

Once you have verified your information, the report is **locked** to any further changes.

If you realize that something was omitted and you need to access your data again or upload an additional document, you will need to contact HHSC PFD Cost Information to assist with getting the report re-opened.



Step 11 – Entity Contact Certification (2 of 4)



Review the certification signer's requirements.

AS SIGNER OF THIS COST REPORT, I HEREBY CERTIFY THAT:

- I have read the note below, the cover letter and all the instructions applicable to this cost report.
- I have read the Cost Determination Process Rules (excluding 24-RCC), program rules, and reimbursement methodology applicable to this cost report, which define allowable and unallowable costs and provide guidance in proper cost reporting.
- I have reviewed this cost report after its preparation.
- To the best of my knowledge and belief, this cost report is true, correct and complete, and was prepared in accordance with the Cost
 Determination Process Rules (excluding 24 RCC), program rules, reimbursement methodology and all the instructions applicable to this cost
 report.
- . This cost report was prepared from the books and records of the contracted provider and/or its controlling entity.

Note: This COST REPORT CERTIFICATION must be signed by the individual legally responsible for the conduct of the contracted provider, such as the Sole Proprietor, a Partner, a Corporate Officer, an Association Officer, or a Governmental Official. The administrator/director is authorized to sign only if he/she holds one of these positions. Misrepresentation or falsification of any information contained in this cost report may be punishable by fine and/or imprisonment.

In accordance with Texas Administrative Code (TAC) Rule §355.105(d)(1)(A), an interested party legally responsible for conduct of the contracted provider may initiate an amendment no later than 60 days after the original due date. Provider-initiated amendment requests can be sent to: costinformation@hhsc.state.tx.us. Request received that is not signed by an individual legally responsible for the conduct of the contracted provider, or received after the 60th day, will not be accepted. Failure to submit the requested amendment to the cost report by the due date is considered a failure to complete a cost report as specified in the above referenced rule.

The Cost Report Certification must be uploaded by the responsible party, using his/her own login information.

Step 11 – Entity Contact Certification (3 of 4)



Identification information is prepopulated from Entity in STAIRS.

SIGNER INDENTIFICATION						
Name of Contracted Provider:						
Printed/Typed Name of Signer:	Title of Signer:					
Name of Business Entity:						
Address of Signer (street or P.O. Box, city, state, 9-digit zip):						
Phone Number (including area code):	FAX Number (including area code):					
Email:						
	J					

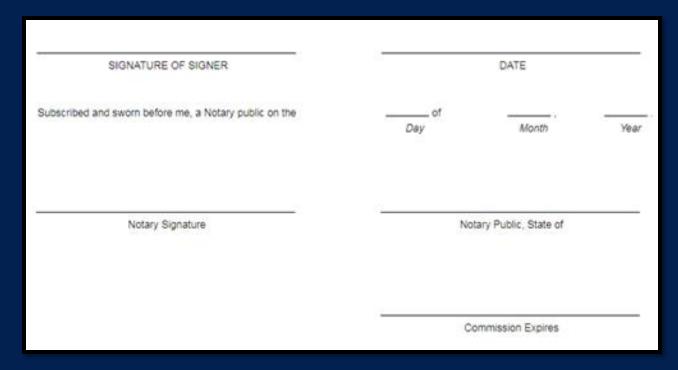




An individual legally responsible for the conduct of the

provider could be:

- Owner
- Partner
- Corporate Officer
- Association Officer
- Government official
- L.L.C. member



STAIRS – Digital Signatures



Digital Signature is an option for printing, notarizing, and uploading certification pages.

For more information regarding digital signatures, please visit our website at https://pfd.hhs.texas.gov/provider-finance-department-digital-signature-policy.

Provider Signature					
Provider printed name: John Smith Date: 11/23/2015					
John Smith Digitally signed by John Smith DN: cn–John Smith, o–Nurses 123, ou, email—Johnsmith@nurses123.com, c–US Date: 2015.11.23 21:14:51 -06'00'					
Provider Signature (stamped signatures not accepted)					



Step 12 - Provider Adjustments Report (1 of 3)

An adjustment report is emailed by Fairbanks to the Provider. This allows the Provider an opportunity to review the report adjustments made during HHSC's financial examination.

The Provider has 30 days to review the findings.

If no action is taken, you will agree with the findings by default.



Step 12 - Provider Adjustments Report (2 of 3)

Adjustment Report Shows:

- Changes made to original values
- Adjusted amount
- Reason for the adjustment



Step 12 - Provider Adjustments Report (3 of 3)

This summary lists the Attendant Rate, Spending Requirement, Actual Spending, Per Unit Recoupment, and estimated Total Recoupment.

Recoupment Summary						
Edit Recoupment						
Program / Contract / Group	Attendant Rate	Spending Requirement	Actual Spending	Per Unit Recoupment	Estimated Total Recoupment	
		:				
The Recoupment Summary table displays the reconciliation results of the report, including any adjustments made as a result of desk review. This information is an estimate and may be subject to change if additional paid claims were processed following desk review or additional adjustments have been made through informal review or formal appeal processes. Any adjustments made to the report following this notification will appear in Step 14. Please note, any recoupment identified above will be initiated 15-30 days following the deadline above, date of informal review decision, or formal appeal settlement as applicable. Active contracts will receive an adjustment to paid claims within the billing system for the reporting period. Contracts that have terminated will be contacted by HHSC with additional information and instructions. Do not send checks or payments to HHSC unless specifically instructed by HHSC.						



Step 13 – Agree/Disagree (1 of 2)

Purpose

The provider may request an informal review or agree or disagree with adjustments.

How does HHSC PFD use this information?

HHSC uses this information to start the informal review process or set the report to complete.





Step 13 has three options, and they are:

- I agree
- I agree and request a payment plan
- I disagree



Step 13a – Request Informal Review



A Provider who disagrees with an adjustment is entitled to request an informal review of those adjustments with which the Provider disagrees.

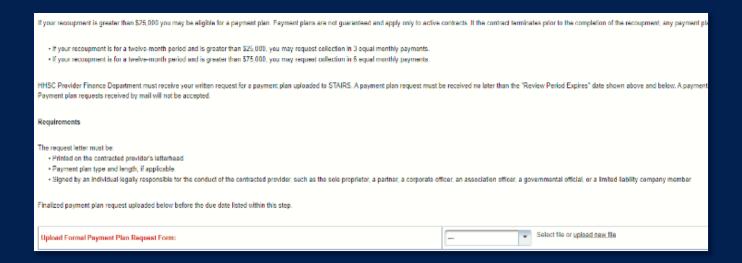
- Upload Informal Review
- All uploaded expense documentation must be in a spreadsheet and system-generated (if possible)
- Request a 15-day Provider disagreement extension

If you disagree with an adjustment or adjustments made to the Report, you may request an informal review in accordance with Title 1 Texas Administrative Code (TAC) §385.110.					
The information for the informal review must be upleaded into STAIRS by June 17, 2022 and must contain the following information: • a concise statement of the specific actions or determinations in dispute, • the recommended solution; • any supporting documentation relevant to the dispute.					
If the provider is disputing an adjustment, the request must: **nticule which edjustment is in dispute; *state what the provider believes to be the correct value; and *contain any supporting documentation that supports these values.					
Upload Informal Request for Review Form:					
A request for an informal review that is not received by this deadline date will not be accepted. If you do not request an informal review by the deadline date you will not be able to request a formal popular regarding these exclusions or adjustments.					
Request informal Review Extension: I am requesting a 15 calendar day extension of the 30 day deadline to submit an informal review request in accordance with 1 TAC \$355.110[c)(1)(A) and as submitted no later than three days before the requestor a total of 45 calendar days to file the informal review request. A request for informal review or extension request that is not received/uploaded by the stated deadline date will not be accepted.					
It is the provider's responsibility to submit, along with the informal review request, all pertinent information listed above to support the provider's position. An informal review request that does not contain this information will not be accorded.					
The subject matter of the informal review is limited to the adjustments and exclusions made to the report contained in the Step 12 – Adjustment / Reconciliation / Settlement Report. In accordance with 1 TAC §395.110(d), an administrative hearing regarding informal review.					

Step 13b - Agree with Payment Plan



For providers with a recoupment amount above \$25,000, you have the option to choose "I Agree and Request a Payment Plan."



Step 13c - Additional Information Requested



Upload additional information. Any expense documentation must be in a spreadsheet and system-generated.

The Provider will receive an email from Fairbanks if additional information is requested. The Provider will have 14 days to respond and upload additional information upon request. If the Provider does not respond, the report is completed by default.

A valid request must contain the following: - A concise statement of specific actions or determinations made by HHSC since the initial certif	ication of the report. Actions and determinations made by HHSC can be found in the Provider				
- Recommended resolutions to the disputed actions or determinations.					
- Supporting documentation for the recommended resolution requested during the informal review. Documentation includes: - A trial balance or allocation summary, - Payroll summary records, - Legal agreements, - State or federal awards, - Grant or obligation latters, or - Any other documentation that substantiales the requested adjustment.					
- The request letter must be signed by an individual legally responsible for the conduct of the entity and submitted by the due date listed within STAIRS.					
The reimbursement analyst assigned to your request may include additional information in the text box located within Step 13a. If you have any questions about what is requested, please contact PFD by email at 'PFD-LTSS@hhs.texas.gov'.					
Upload Additional Information:	Select file or <u>upload new file</u>				

Step 14 – Informal Review

Purpose

This step is to allow the providers a chance to review the informal review adjustments.



Summary Table					
Revenue Summary	Total as Submitted	Adjustments	Total After Adjustments		
Total Non-Medicaid	\$0.00	\$0.00	\$0.00		
Total	\$0.00	\$0.00	\$0.00		
Expense Summary	Total as Submitted	Adjustments	Total After Adjustments		
Total Attendant Wages, Benefits and Mileage	\$0.00	\$0.00	\$0.00		
Total Non-Attendant Wages, Benefits and Mileage	\$0.00	\$0.00	\$0.00		
Total Administrative and Operations Wages, Benefits and Mileage (less Central Office)	\$1,111.00	\$0.00	\$1,111.00		
Total Payroll Taxes & Workers' Compensation (Not including Central Office)	\$3.00	\$0.00	\$3.00		
Total Facility and Operations Expenses (Not including Central Office)	\$0.00	\$0.00	\$0.00		
Total Central Office Expenses	\$0.00	\$0.00	\$0.00		
Total	\$1,114.00	\$0.00	\$1,114.00		
Because this cost report indicates participation in rate enhancement in Step 4, your recoupment summary information is being provided below. In accordance with Title 1 of the Texas Administrative Code (TAC), §355.308(s) for nursing facilities, or §355.112(t) for all other programs, the below Recoupment Summary indicates whether or not the provider is subject to recoupment for failure to meet participation requirements. If you indicated on STEP 2 of this cost report that you requested to aggregate by program those contracts/component codes held by this Combined Entity which participated in the Attendant Compensation Rate Enhanceme for the purpose of determining compliance with spending requirements, the recoupment summary information below represents the estimated total recoupment for all participating contracts/component codes on the cost reports indicated below. This same summary information is displayed on all cost reports affected by the aggregation.					

Due Date



All Reports are due April 30th unless indicated otherwise





For Assistance With	Telephone	E-mail
Cost or accountability report completion, instructions, informal reviews, or general guidance	(737) 867- 7817	PFD- LTSS@hhs.texas.gov
Cost or accountability report	(737) 867-	CostinformationPFD@
excusals	7812	<u>hhs.texas.gov</u>
Cost report requests and submission or STAIRS technical assistance	(737) 867- 7812	CostinformationPFD@ hhs.texas.gov



Thank you!

Questions? Email

PFD-LTSS@hhs.Texas.gov