

## 2024 STAIRS Cost Report Training

State of Texas Automated Information & Reporting System (STAIRS)

HHSC PFD LTSS Center for Information and Training



### Residential Care (RC)

2023 and 2024 Accountability Report



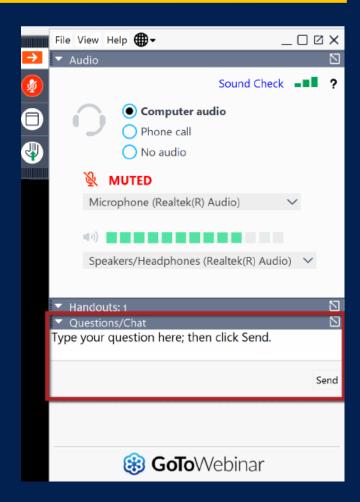
## How to Download Training Materials

- Visit the Health and Human Services
   Commission (HHSC) Provider Finance
   Department (PFD) website at:
   <a href="https://pfd.hhs.texas.gov/long-term-services-supports/cost-report-training">https://pfd.hhs.texas.gov/long-term-services-supports/cost-report-training</a>
- Click on Program Instructions, PowerPoint, or Other Resources.
- Download the resource.



#### How to Ask a Question

- 1. Click on **Questions**.
- 2. Type your question in the Questions box.
- 3. Click **Send**.





#### **Training Completion**

You must register and attend the full duration of the webinar to receive credit to be able to complete the Cost or Accountability Report.

Credit will be given approximately 10-days following this training.

If credit has not been assigned after 10-days, please contact costinformationpfd@hhs.Texas.gov.



### Objective

## To complete a STAIRS Cost or Accountability Report



#### What's New

- Step 6.a. General Information
  - ▶ Added a question regarding whether the provider is a large employer for the Affordable Care Act.
- Step 6.c. Attendants
  - Providers have been reporting Regular, Overtime, and Bonuses and Incentives in one entry. The provider is now required to split these fields into Regular Hours, Overtime Hours, and Other Compensation.

#### Supporting Documentation (1 of 3)



As in prior years, providers may be required to submit support documentation (e.g., trial balances, allocation summary, etc.) to support the information in the Report.

The state acknowledges providers may be required to submit reports to local or federal jurisdictions based on funds received (e.g., PRF, PPP, etc.). **Do not** provide the State with a copy of these reports and or any applicable support documentation for these reports.





- To ensure reliable and accurate reporting, supporting documentation should be system-generated and include the following information in a spreadsheet:
  - Provider Name
  - ▶ Accounting Basis
  - ▶ Report Date Range
  - ▶ Detail Account Descriptions
  - ▶ Vendor Names
  - ▶ Amounts





Regardless of whether the supporting documentation is system-generated, it must always be in a spreadsheet (i.e., Excel).

PDFs and images are not acceptable forms of documentation.

#### STAIRS (1 of 3)



Fairbanks will send a notification of access, login, and password to the email address we have on file for the Provider.

If you have not received notification of access, please contact <a href="mailto:CostInformationPFD@hhs.texas.gov">CostInformationPFD@hhs.texas.gov</a>





#### **STAIRS (2 of 3)**

#### **Before You Begin**

- Review your ledger for unallowable costs and costs that require allocation.
- Adjust for accruals.
- Prepare the reconciliation worksheet and allocation summaries.
- Gather information on your depreciable assets.
- Gather information on Related Parties



#### STAIRS (3 of 3)

#### **Organization of the Cost Report**

#### Reporting Categories

- Combined Entity and Provider Information
- Units of Service and Revenue
- Wages and Compensation

- Payroll Taxes and Workers'
   Compensation
- Facility and Operations
- Verification Summary and Certifications
- Agree/Disagree and Informal Review

#### Roles and Definitions (1 of 2)



Combined Entity – one or more commonly owned corporations or limited partnerships where the general partner is controlled by the same identical persons as the commonly owned corporation(s). May involve an additional CONTROLLING ENTITY which owns all members of the combined entity.

**Contracting Entity** – The contract with which Medicaid contracts for the provision of the Medicaid services included in this report.

#### Roles and Definitions (2 of 2)



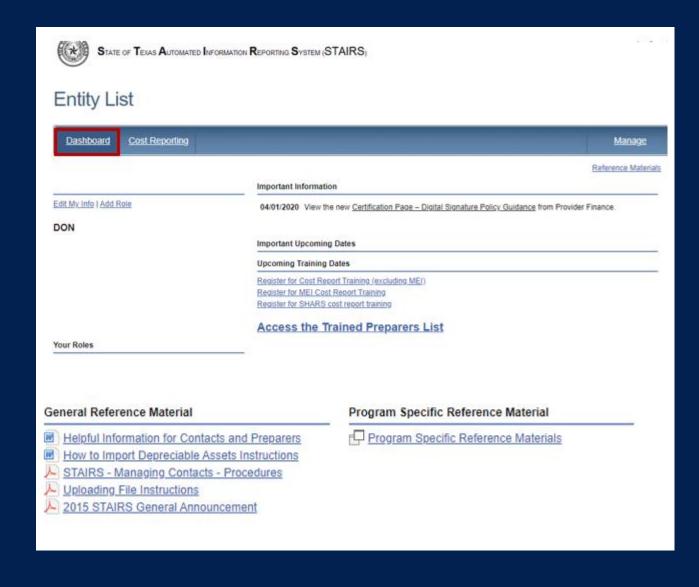
Entity Contact can set up all other user types and additional Entity Contacts, review the cost report, and must sign the Cost Report Certification.

Financial Contact can set up Preparers and other Financial Contacts, review the cost report, and sign and upload the Cost Report Certification.

Preparer can set up other Preparers. This is the only role that can make entries into the cost report. They must sign the Methodology Certification and can not sign the Cost Report Certification.

#### **User Interface - Dashboard**

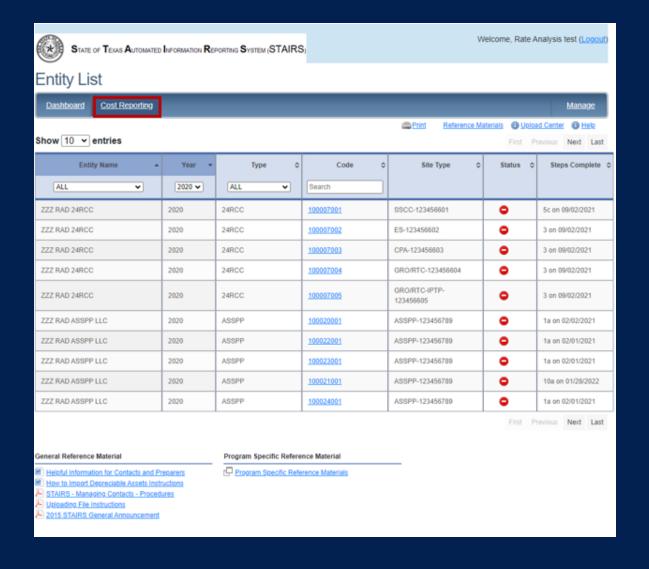




- Manage Contact
   Information
- View Preparers List
- Register for Trainings
- Reference Materials

#### **User Interface - Cost Reporting**

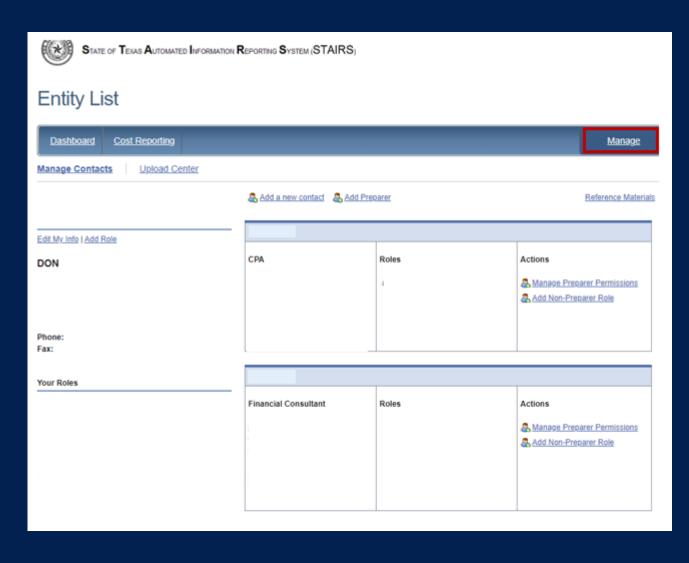




- Select the report to work by filtering on the headings in this table.
- Click on the Code link to open that particular report.

#### User Interface – Manage (1 of 5)





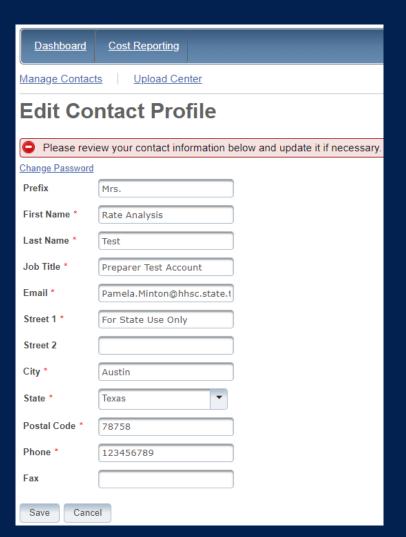
- Edit My Info
- Add Role
- Add a Contact
- Add a Preparer
- Upload Center

#### User Interface – Manage (2 of 5)



#### **Edit my Info**

From the Manage link, select Edit My Info. Complete this form with your information and click Save to finish.



#### User Interface – Manage (3 of 5)

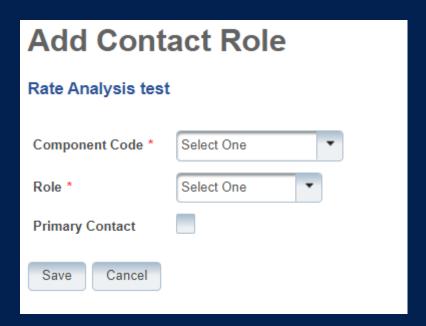


#### **Add Role**

From the Manage link, select Add Role.

- Add Component Code
- Add Role as "Primary" or "Financial Contact"

Complete this form with your information and click Save to finish.





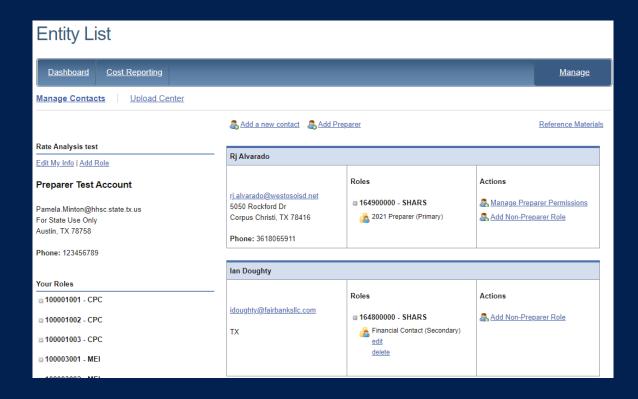


#### **Add a New Contact**

From the Manage link, select Add a New Contact.

- Fill out the Contact Profile
- Add Role as "Primary" or "Financial Contact"

Complete this form with your information and click Save to finish.



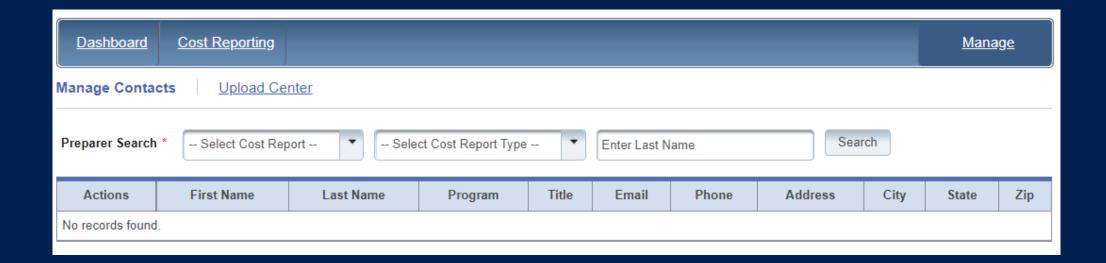
#### User Interface – Manage (5 of 5)



#### **Add Preparer**

From the Manage link, select Add Preparer.

Complete this form with your information and click Save to finish.





### STAIRS

There are 14 Steps to complete a Cost Report.

## TEXAS Health and Human Services

#### **Step 1 – Combined Entity Identification (1 of 2)**

#### **Purpose**

HHSC PFD needs to collect contact information so that PFD can contact the provider or preparer during the review of the report.

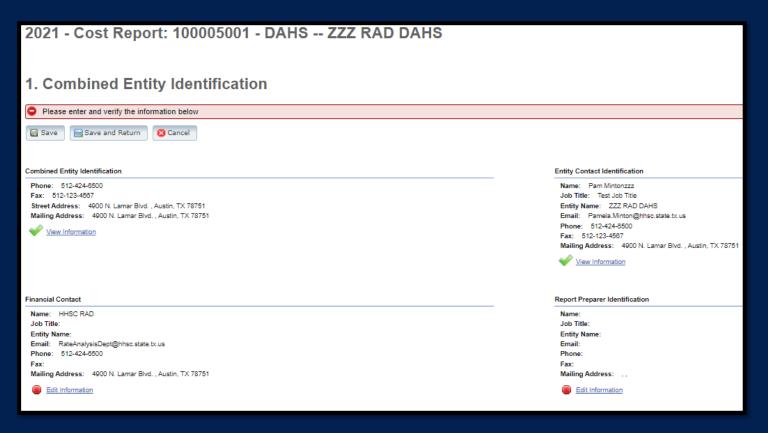
#### **How does HHSC PFD use the information?**

This information is used by PFD to obtain information and documentation needed to address issues found in the report review.



#### Step 1 – Combined Entity Identification (2 of 2)

Please confirm this report is the most current report from the prior year.



## TEXAS Health and Human Services

#### Step 2 – General Information (1 of 2)

#### **Purpose**

The purpose of Step 2 is to give general information, including the Combined Entity's reporting period and to determine if the Combined Entity wants to aggregate reporting expenses used to determine compliance in the Rate Enhancement Program.

#### **How HHSC PFD uses the information?**

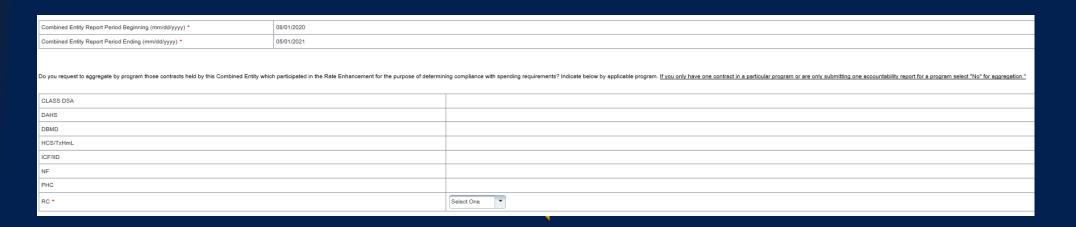
If the provider chooses to aggregate their contracts by the program that participates in the Attendant Compensation Rate Enhancement program, then HHSC PFD will use combined expenses to determine compliance with spending requirements.



#### Step 2 - General Information (2 of 2)

Verify reporting period and ensure your program is in selected in the right column.

Verify Aggregation.





#### **Step 3 – Contract Management**

#### **Purpose**

Provide information about the combined entity's business components

#### **How HHSC PFD uses the information**

PFD uses this information in Step 3 during the Report examination process.



#### **Step 3a – Verify Contracts**

State-issued contracts are listed in Step 3A, such as HHSC contracts and STAR+PLUS.

Verify the Cost Report Group Code to make sure all your contracts are listed.

If all your contracts are not listed, contact us at: <a href="mailto:costInformationPFD@hhs.texas.gov">CostInformationPFD@hhs.texas.gov</a>

Active Entire Report Period?				Cost Report Group Code	Contracting Entity Name	CR Type	Program	Site Type	Contract #	Contract Name	Enhancement Participation ©	Note
	Yes		No	100004001	ZZZ RAD RC	RC	RC AL STAR+PLUS	n/a	123456901 123456902 123456904	ZZZ RAD RC ZZZ RAD RC ZZZ RAD RC	RC RC	
	Yes		No	100004002	ZZZ RAD RC	RC	AL	n/a	123456903	ZZZ RAD RC	RC	
	Yes		No	100004003	ZZZ RAD RC	RC	STAR+PLUS	n/a	123456909	ZZZ RAD RC		





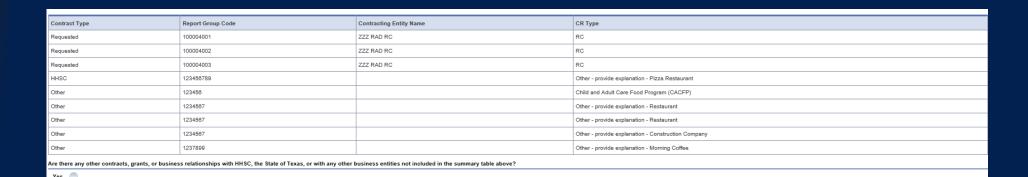
Other Contracts, Grants or Business Relationships with the State of Texas or any other entity, or other funding sources.

Active Entire Reporting Period	Contract Type	Service Type	Contracting Entity Name	Contract #/ Provider Identification			
Yes	HHSC	Other - provide explanation:Pizza Restaurant		123456789			
Yes		Child and Adult Care Food Program (CACFP)		123456			
Yes	Other	Other - provide explanation:Restaurant		1234567			
Yes	Other	Other - provide explanation:Restaurant		1234567			
Yes	Other	Other - provide explanation:Construction Company		1234567			
Yes	Other	Other - provide explanation:Morning Coffee		1237899			



Services





## TEXAS Health and Human Services

#### Step 4 – General Information (1 of 4)

#### **Purpose**

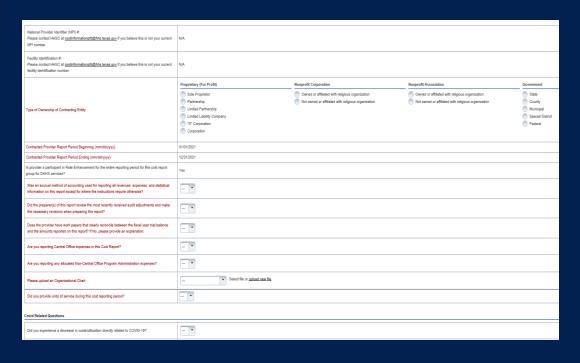
Collect general information about the contracted entity that delivered services during the reporting period.

#### How does HHSC PFD use this information?

PFD uses this information for a variety of purposes in the financial examination and report reconciliation processes. PFD may also add questions to collect one-time information for events that impact provider costs.

#### Step 4 – General Information (2 of 4)





- Prepopulated National Provider Identifier Number
- Correctly identify the ownership of the contracting entity
- Rate Enhancement Participation questions prepopulated
- Questions regarding preparation to complete the report
- Upload an Organizational Chart

#### Step 4 – General Information (3 of 4)



National Provider Identifier (NPI) #:
Please contact HHSC at
costinformationpfd@hhs.texas.gov if you
believe this is not your current NPI
number.

This information is used to verify Units of Service to confirm values entered into Step 5.

#### Step 4 – General Information (4 of 4)



### **Public Health Emergency** (PHE) Related Questions

This section includes questions on how these PHE's affected the business.

This section is for informational purposes only

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# TEXAS Health and Human Services

#### **Step 5 – Units of Service & Revenue**

#### **Purpose**

The purpose of Step 5 is to collect units of service information.

#### **How does HHSC PFD use this information?**

PFD uses this information to determine the contracted provider's revenue. Units of service are used in the report reconciliation process to determine spending compliance in the Rate Enhancement Program and during rate-setting calculations.

### **Step 5 - Overview**



Step 5.a. – Statistical Data

Step 5.b. – Resident Care Days

Step 5.c. – STAR+PLUS Resident Days

## Step 5a – Statistical Data



Enter Licensed and Contracted Beds

Total number of Licensed Beds at the End of the Reporting Period: *	
Total number of Contracted Beds at the End of the Reporting Period: *	

## **Step 5b - Resident Care Days**



This step applies to RC Apartment and Non-Apartment.

- Enter units of service per rate period, paid by HHSC.
- For private pay units, enter in revenue received.
- Units of service that were delivered and not reimbursed by any payor source should be entered under Non-Reimbursed.

		Resident Days		
Service	Rate Period 2 01/01/2021 - 08/31/2021	Rate Period 3 09/01/2021 - 12/31/2021	Total Resident Days	Private and Other Revenue
RC Apartment®				
RC Non-Apartment <sup>©</sup>				
Private Pay				
Non-Reimbursed Service				
TOTAL	0	0	0	\$0
		Resident Days for the	Entire Reporting Period	Non-DADS Revenue
Emergency Care (Private and Other)				

## Step 5c – Assisted Living Resident Days



- For private pay units, enter in revenue received.
- Units of service that were delivered and not reimbursed by any payor source should be entered under Non-Reimbursed.

		Resident Days		
AL Single Occupancy Apartment	Rate Period 2 01/01/2021 - 08/31/2021	Rate Period 3 09/01/2021 - 12/31/2021	Total Resident Days	Private and Other Revenue
Non-Participant			0	
AL 1 0			0	
AL 2 0			0	
AL 3 0			0	
AL 4 0			0	
AL 5 🚳			0	
AL 8 🚳			0	
Private Pay			0	
Non-Reimbursed Service			0	
TOTAL	0	0	0	\$0





#### **Step 5d – Other Revenue**

Report other revenues to support services that are not reported in Step 5.a. through 5.c.

Offset revenue from Public Funds.

Do not offset revenue from Private Funds.

Do you have any other revenue not reported in the various Step 5 sub steps?	Yes 🔻	
Туре		Revei
nrestricted Gifts, Grants, and Income from Endowments from Private Sources		
rants and Contracts from Federal, State, and Local Government Sources		
OTAL	0.00	
Does any of your Federal, State, and Local Government revenue offset costs reported elsewhere in this report?		

# TEXAS Health and Human Services

### Step 6 Wages and Compensation

#### **Purpose**

PFD uses this step to collect wages, compensation, and benefits information for the contracted provider's attendant, non-attendant, and administrative and central office staff.

#### **How does HHSC PFD use this information?**

PFD uses this information to determine the contracted provider's employee and contracted staff expenses. Staff expenses are used in the report reconciliation process to determine spending compliance in the Attendant Compensation Rate Enhancement Program and rate-setting calculations.





Step 6a – General Information

Step 6b – Related Party

Step 6c – Attendant

Step 6d – Non-Attendant (cost report only)

Step 6e – Administrative & Operations Personnel (cost report only)

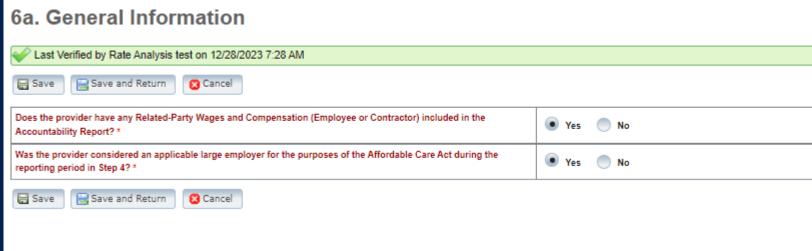
### Step 6a - General Information



#### Questions include:

- Does the provider have any related party wages or compensation to report?
  - By selecting "No", you will be asked to verify and upload an organizational chart
- Is the Provider considered a large employer for the Affordable Care

  Act? 62 Constal Information







A Related Party is any person or organization related to the provider by:

- Parent, child, sibling (including stepchildren)
- Mother-in-law, Father-in-law
- Aunt, Uncle, Cousin
- Marriage
- Common ownership
- Significant Influence

# Step 6b – Related-Party (1 of 2)



#### **Purpose**

To collect related-party information.

To add each owner-employee, related-party employee, or related-party contract staff, select "Add record."



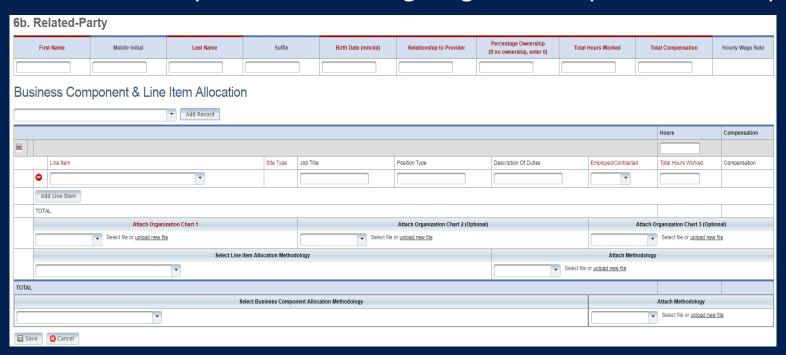


## Step 6b – Related-Party (2 of 2)

Allocate or direct cost all hours reported for the individual under Total Hours Worked and Total Compensation.

Business components and line-item allocation are limited to the contracts listed in Step 3.

This is the same process for assigning related parties in Step 8.







Report attendant staff and contract Regular Hours, Overtime Hours, Non-Hourly Compensation, and Benefits.

			N	ion-Related Part	у			
Total Staff Hours	Staff Regular Hours	Staff Overtime Hours	Total Contracted Hours	Total Contracted Payments	Total Staff Wages	Staff Regular Wages	Staff Overtime Wages	Total Contracted Wages
В	С	D	E	F	G	Н	I	J

				Related Party				
Total Staff Hours	Staff Regular Hours	Staff Overtime Hours	Total Contracted Hours	Total Contracted Payments	Total Staff Wages	Regular Wages	Overtime Wages	Total Contracted Wages
K	L	M	N	0	P	Q	R	S

Related Par	ty and Non-R	elated Party				
Employee	Miles	Mileage	Total	Average	Average	Average Mileage
Benefits/Ins urance		Reimburse ment	Compensati on	Staff Rate	Contracted Rate	Reimburse ment per mile
T	U	V	W	X	Y	Z

#### Step 6d – Non-Attendant



To collect non-attendant hours, wages, benefits, miles traveled, and mileage reimbursement.

		Non-Re	lated Party				Related Party				Rela	ited Party and Non-Re	lated Party		
Туре	Total Staff Hours	Total Staff Wages	Total Contracted Hours	Total Contracted Payment	Total Staff Hours	Total Staff Wages	Total Contracted Hours	Total Contracted Payment	Employee Benefits/Insurance	Miles Traveled	Mileage Reimbursement	Total Compensation	Average Staff Rate	Average Contracted Rate	Average Mileage Reimbursement per mile
А	В	С	D	E	F	G	н	ı	J	к	L	M (C+E+G+l+J+L)	N [(C+G)/(B+F)]	O [(E+I)/(D+H)]	P (L/K)
Registered Nurse (RN)												\$0	\$0.00	\$0.00	\$0.00
Licensed Vocational Nurse (LVN)												\$0	\$0.00	\$0.00	\$0.00
Activity Director												\$0	\$0.00	\$0.00	\$0.00
Housekeeping												\$0	\$0.00	\$0.00	\$0.00
Food Service Supervisory Staff												\$0	\$0.00	\$0.00	\$0.00
Food Service Other Staff												\$0	\$0.00	\$0.00	\$0.00
Other Direct Care Staff												\$0	\$0.00	\$0.00	\$0.00
Personal Care 3 Staff												\$0	\$0.00	\$0.00	\$0.00
TOTAL	0.00	\$0	0.00	\$0	0.00	\$0	0.00	\$0	\$0	0	\$0	\$0			

# TEXAS

# Step 6e – Administrative & Operations Personnel

To collect administrative and operations staff hours, wages, benefits, miles traveled, and mile reimbursement.

		Non-Rela	ated Party				Related Party				
Туре	Total Starf Hours	Total Staff Wages	Total Contracted Hours	Total Contracted Payment	Total Staff Hours	Total Staff Wages	Total Contracte Houre	od Total Contracted Payment	Total Compensation	Average Staff Rate	Average Contracted Rate
А	В	С	D	E	F	G	н	1	J (C+E+G+I)	K [(C+G)/(B+F)]	L [(E+I)/(D+H)]
Administrator									\$0	\$0.00	\$0.00
Assistant Administrator									\$0	\$0.00	\$0.00
Owner									\$0	\$0.00	\$0.00
Electronic Visit Verification Staff									\$0	\$0.00	\$0.00
Alternative Device Management									S0	\$0.00	\$0.00
Other Administrative Staff									\$0	\$0.00	\$0.00
Field/First Line Supervisors									\$0	\$0.00	\$0.00
Other Facility & Operations (including Maintenance and Transportation) Staff									\$0	\$0.00	\$0.00
Central Office Staff									\$0	\$0.00	\$0.00
TOTAL	0.00	\$0	0.00	\$0	0.00	\$0	0.00	\$0	\$0		
*Average excludes Central Office Staff											
			Non-Related & Related Party								
Туре	Employee Benefits/Insurance		Miles Traveled	Mileage Reimburse	ment		TOTAL	A	erage Mileage Reimbu	irsement per Mile	
A	В		С	D			E (B+D)		F (D/C)		
Administrative and Operations Staff							90	\$0.00			
Central Office Staff							90	\$0.00			
TOTAL	\$0		0	\$0			\$0				

# Step 7 – Payroll Taxes & Workers' Compensation (1 of 3)

#### **Purpose**

To collect information for the facilities' Payroll Taxes and Workers' Compensation for the contracted provider's attendant, non-attendant and administrative, and central office staff.

#### **How does HHSC PFD use this information?**

Expenses are used in the report reconciliation process to determine spending compliance and ratesetting calculations.



# Step 7 – Payroll Taxes & Workers' Compensation (2 of 3)



#### Report costs for all staff including:

- Attendant staff
- Non-attendant / program administration
- Central Office

Did the provider have a Section 125 or Cafeteria Plan that covers the employees for insurance premiums, unreimbursed medical expenses and/or dependent care costs?

Is your entity a Texas Workforce Commission Reimbursing Employer (e.g., not required to pay quarterly taxes to the Texas Workforce Commission (TWC for unemployment coverage)?

Taxes and Workers' Compensation	Attendant	Non-Attendant and Program Admin	Central Office	Total
FICA and Medicare Payroll Taxes				0
State and Federal Unemployment Taxes				0
Workers' Compensation Premiums				0
Workers' Compensation Paid Claims				0

# Step 7 – Payroll Taxes & Workers' Compensation (3 of 3)



If payroll taxes (i.e., FICA, Medicare, and state/federal unemployment) are allocated based upon percentage of salaries, the provider must disclose this functional allocation method. The use of percentage of salaries is not the salaries allocation method, since the salaries allocation method includes both salaries and contract labor.

Payroll Taxes are usually 7.65 percent of wages unless there is a Cafeteria Plan or Section 125, then the taxes would be lower.

# TEXAS Health and Human Services

#### **Step 9 – Preparer Verification Summary**

The summary verification table shows the Total Reported Revenues and Total Reported Expenses entered into STAIRS.

Revenue Summary	
Total STAR+PLUS Revenue	\$0
Total Child and Adult Food Care Program (CACFP) Revenue	\$0
Total Private and Other Revenue	\$0
TOTAL REVENUE	\$0.00
Expense Summary	
Total Attendant Wages, Benefits and Mileage	\$0
Total Non-Attendant Wages, Benefits and Mileage	\$0
Total Administrative and Operations Wages, Benefits and Mileage (less Central Office)	\$0
Total Payroll Taxes & Workers' Compensation (Not including Central Office)	\$0
Total Facility and Operations Expenses (Not including Central Office)	\$0
Total Central Office Expenses	\$0
TOTAL REPORTED EXPENSES	\$0.00



#### **Step 10 – Preparer Certification (1 of 3)**

The preparer must certify the accuracy of the reports submitted to HHSC.

Providers may be liable for civil and criminal penalties if the cost report is not completely accurate.

HHSC uses this information to ensure that the report has been verified by the entity and preparer as per TAC rules.

# Step 10 – Preparer Certification (2 of 3)



#### **Preparer (Methodology) Certification**

The person identified in **Step 1** of the cost report as Preparer must sign this certificate.

#### AS PREPARER OF THIS COST REPORT, I HEREBY CERTIFY THAT: I have completed the state-sponsored cost report training for this cost report I have read the note below, the cover letter and all the instructions applicable to this cost report. I have read the Cost Determination Process Rules (excluding 24-RCC), program rules, and reimbursement methodology applicable to this cost report, which define allowable and unallowable costs and provide guidance in proper cost reporting. I have reviewed the prior year's cost report audit adjustments, if any, and have made the necessary revisions to this period's cost report. . To the best of my knowledge and belief, this cost report is true, correct and complete, and was prepared in accordance with the Cost Determination Process Rules (excluding 24 RCC), program rules, reimbursement methodology and all the instructions applicable to this cost This cost report was prepared from the books and records of the contracted provider and/or its controlling entity. Note: This PREPARER CERTIFICATION must be signed by the individual who prepared the cost report or who has the primary responsibility for the preparation of the cost report, If more than one person prepared the cost report, an executed PREPARER CERTIFICATION may be submitted by each preparer. Misrepresentation or falsification of any information contained in this cost report may be punishable by fine and/or imprisonment. The Preparer Certification must be uploaded by the Preparer, using his/her own login information. PREPARER IDENTIFICATION Name of Contracted Provider Printed/Typed Name of Signer Title of Signer:

## Step 10 - Preparer Certification (3 of 3)



Signing as a Preparer signifies that the preparer is knowledgeable of the applicable methodology rules or has been adequately supervised during the process.

SIGNATURE OF PREPARER	DATE
Subscribed and sworn before me, a Notary public on the	Day Month
	Notary Signature
	Notary Public, State of
	Commission Expires

# TEXAS Health and Human Services

#### Step 11 – Entity Contact Certification (1 of 4)

Once you have verified your information, the report is **locked** to any further changes.

If you realize that something was omitted and you need to access your data again or upload an additional document, you will need to contact HHSC PFD Cost Information to assist with getting the report re-opened.

#### Step 11 – Entity Contact Certification (2 of 4)



#### Review the certification signer's requirements

#### AS SIGNER OF THIS COST REPORT, I HEREBY CERTIFY THAT:

- I have read the note below, the cover letter and all the instructions applicable to this cost report.
- I have read the Cost Determination Process Rules (excluding 24-RCC), program rules, and reimbursement methodology applicable to this cost report, which define allowable and unallowable costs and provide guidance in proper cost reporting.
- I have reviewed this cost report after its preparation.
- To the best of my knowledge and belief, this cost report is true, correct and complete, and was prepared in accordance with the Cost
  Determination Process Rules (excluding 24 RCC), program rules, reimbursement methodology and all the instructions applicable to this cost
  report.
- This cost report was prepared from the books and records of the contracted provider and/or its controlling entity.

Note: This COST REPORT CERTIFICATION must be signed by the individual legally responsible for the conduct of the contracted provider, such as the Sole Proprietor, a Partner, a Corporate Officer, an Association Officer, or a Governmental Official. The administrator/director is authorized to sign only if he/she holds one of these positions. Misrepresentation or falsification of any information contained in this cost report may be punishable by fine and/or imprisonment.

In accordance with Texas Administrative Code (TAC) Rule §355.105(d)(1)(A), an interested party legally responsible for conduct of the contracted provider may initiate an amendment no later than 60 days after the original due date. Provider-initiated amendment requests can be sent to: <a href="mailto:costinformation@hhsc.state.tx.us">costinformation@hhsc.state.tx.us</a>. Request received that is not signed by an individual legally responsible for the conduct of the contracted provider, or received after the 60th day, will not be accepted. Failure to submit the requested amendment to the cost report by the due date is considered a failure to complete a cost report as specified in the above referenced rule.

The Cost Report Certification must be uploaded by the responsible party, using his/her own login information.

#### Step 11 – Entity Contact Certification (3 of 4)



Identification information is prepopulated from Entity in STAIRS.

SIGNER INDENTIFICATION		
Name of Contracted Provider:		
Printed/Typed Name of Signer:	Title of Signer:	
Name of Business Entity:		
Address of Signer (street or P.O. Box, city, state, 9-digit zip):		
Phone Number (including area code):	FAX Number (including area code):	
Email:		

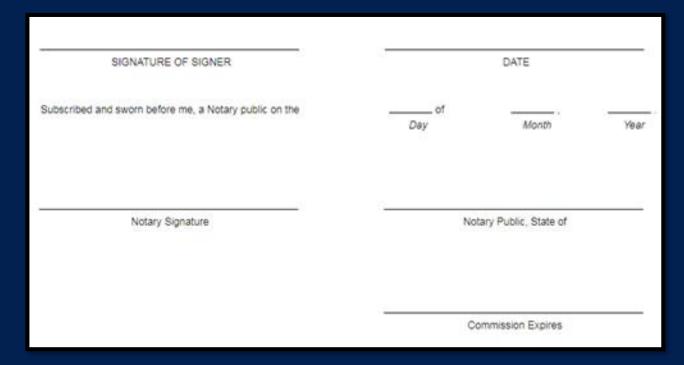


#### **Step 11 – Entity Contact Certification (4 of 4)**

An individual legally responsible for the conduct of the

provider could be:

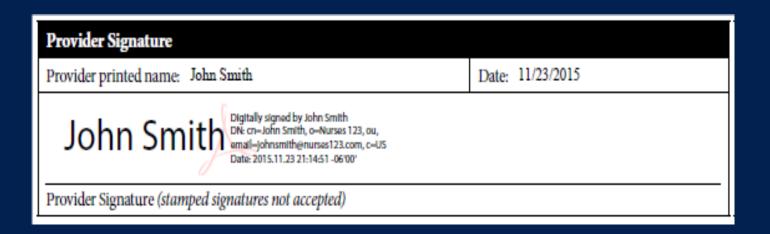
- Owner
- Partner
- Corporate Officer
- Association Officer
- Government official
- L.L.C. member



## STAIRS – Digital Signatures

Digital Signature is an option for printing, notarizing, and uploading certification pages.

For more information regarding digital signatures, please visit our website at <a href="https://pfd.hhs.texas.gov/provider-finance-department-digital-signature-policy">https://pfd.hhs.texas.gov/provider-finance-department-digital-signature-policy</a>. <a href="mailto:signature-policy">signature-policy</a>.





#### Step 12 – Provider Adjustments Report (1 of 3)

An adjustment report is emailed by Fairbanks to the provider. This allows the provider an opportunity to review the report adjustments made during HHSC's financial examination.

The provider has 30 days to review the findings.

If you take no action, you will agree with the findings by default.



#### Step 12 – Provider Adjustments Report (2 of 3)

#### Adjustment Report Shows:

- Changes made to original values
- Adjusted amount
- Reason for the adjustment



#### Step 12 - Provider Adjustments Report (3 of 3)

The Recoupment Summary shows the Attendant Rate, Spending Requirement, Actual Spending, Per Unit Recoupment and estimated Total Recoupment.

HHSC with additional information and instructions. Do not send checks or payments to HHSC unless specifically instructed by HHSC.

# Edit Recoupment Program / Contract / Group Attendant Rate Spending Requirement Actual Spending Per Unit Recoupment Estimated Total Recoupment The Recoupment Summary table displays the reconcillation results of the report, including any adjustments made as a result of desk review. This information is an estimate and may be subject to change if additional paid claims were processed following desk review or additional adjustments have been made through informal review or formal appeal processes. Any adjustments made to the report following this notification will appear in Step 14. Please note, any recoupment identified above will be initiated 15-30 days following the deadline above, date of informal review decision, or formal appeal settlement as applicable. Active contracts will receive an adjustment to paid claims within the billing system for the reporting period. Contracts that have terminated will be contacted by



### Step 13 – Agree/Disagree (1 of 2)

#### **Purpose**

The provider may request an informal review or agree or disagree with adjustments.

#### How does HHSC PFD use this information?

HHSC uses this information to start the informal review process or set the report to complete.

## Step 13 – Agree/Disagree (2 of 2)



Step 13 has three new options, and they are:

- I agree
- I agree and request a payment plan
- I disagree



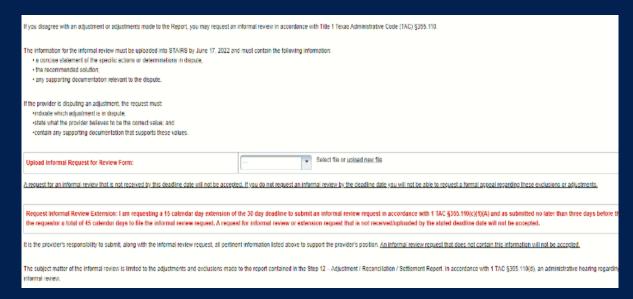
# TEXAS Health and Human Services

## Step 13a – Request Informal Review

A provider who disagrees with an adjustment is entitled to request an informal review of those adjustments with which the provider disagrees.

A provider who disagrees with an adjustment is entitled to request an informal review of those adjustments with which the provider disagrees.

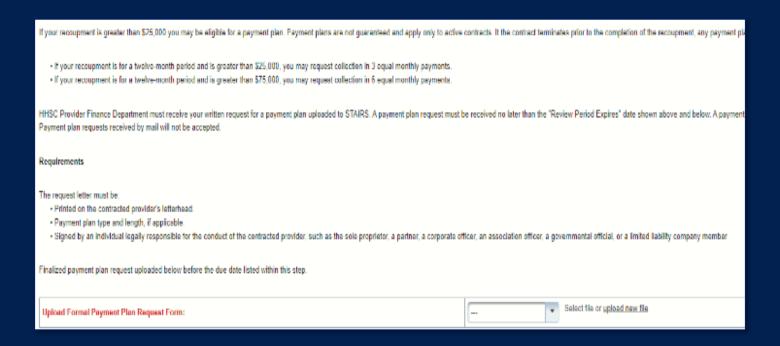
- Upload Formal Review
- Request a 15-day Provider disagreement extension



## Step 13b – Agree with Payment Plan



For providers with a recoupment amount above \$25,000, you have the option to choose "I Agree and Request a Payment Plan."

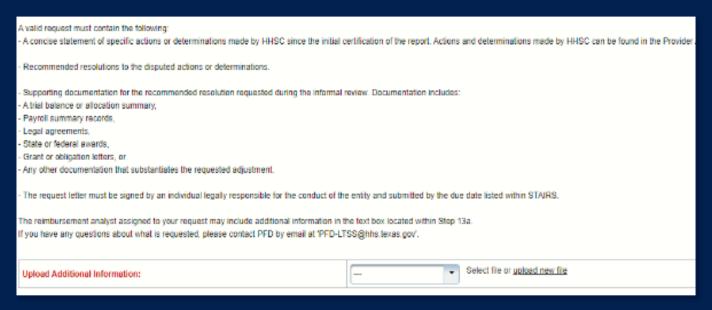


# TEXAS

#### Step 13c – Additional Information Requested

Upload additional information.

You will receive an email from Fairbanks if additional information is requested. The Provider will have 14 days to respond and upload additional information upon request. If the Provider does not respond, the report is completed by default.



#### Step 14 – Informal Review

This step is to allow the providers a chance to review the informal review adjustments.



Services

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Revenue Summary	Total as Submitted	Adjustments	Total After Adjustments
Total Non-Medicaid	\$0.00	\$0.00	\$0.00
Total	\$0.00	\$0.00	\$0.00

Expense Summary	Total as Submitted	Adjustments	Total After Adjustments
Total Attendant Wages, Benefits and Mileage	\$0.00	\$0.00	\$0.00
Total Non-Attendant Wages, Benefits and Mileage	\$0.00	\$0.00	\$0.00
Total Administrative and Operations Wages, Benefits and Mileage (less Central Office)	\$1,111.00	\$0.00	\$1,111.00
Total Payroll Taxes & Workers' Compensation (Not including Central Office)	\$3.00	\$0.00	\$3.00
Total Facility and Operations Expenses (Not including Central Office)	\$0.00	\$0.00	\$0.00
Total Central Office Expenses	\$0.00	\$0.00	\$0.00
Total	\$1,114.00	\$0.00	\$1,114.00

Because this cost report indicates participation in rate enhancement in Step 4, your recoupment summary information is being provided below.

In accordance with Title 1 of the Texas Administrative Code (TAC), §355.308(s) for nursing facilities, or §355.112(t) for all other programs, the below Recoupment Summary indicates whether or not the provider is subject to recoupment for failure to meet participation requirements.

If you indicated on STEP 2 of this cost report that you requested to aggregate by program those contracts/component codes held by this Combined Entity which participated in the Attendant Compensation Rate Enhancement for the purpose of determining compliance with spending requirements, the recoupment summary information below represents the estimated total recoupment for all participating contracts/component codes on the cost reports indicated below. This same summary information is displayed on all cost reports affected by the aggregation.

## **Due Date**



# All Reports are due April 30<sup>th</sup> unless indicated otherwise





For Assistance With	Telephone	E-mail
Cost or accountability report completion, instructions, informal reviews, or general guidance	(737) 867- 7817	PFD- LTSS@hhs.texas.gov
Cost or accountability report	(737) 867-	CostinformationPFD@
excusals	7812	<u>hhs.texas.gov</u>
Cost report requests and submission or STAIRS technical assistance	(737) 867- 7812	CostinformationPFD@ hhs.texas.gov



# Thank you

HHSC PFD Center for Information and Training