

Attachment H – RAPPs Preprint Question 40 and 41b

40. Consistent with 42 C.F.R. § 438.340(d), States must post the final quality strategy online beginning July 1, 2018. Please provide:

a. A hyperlink to State's most recent quality strategy:

<https://hhs.texas.gov/sites/default/files/documents/about-hhs/process-improvement/quality-efficiency-improvement/tx-managed-care-quality-strategy-march-2018.pdf>

41. If the State is currently updating the quality strategy, please submit a draft version, and provide:

b. Note any potential changes that might be made to the goals and objectives.

The March 2018 Quality Strategy includes the following goals:

- Transition from volume-based purchasing models to a pay-for-performance model
- Improve member satisfaction with care
- Reduce payments for low-quality care.

The March 2021 updated Quality Strategy incorporates revised goals:

- Promoting optimal health for Texans at every stage of life through prevention and by engaging individuals, families, communities, and the healthcare system to address root causes of poor health.
- Strengthening person and family engagement as partners in their care to enhance respect for individual's values, preferences, and expressed needs.
- Keeping patients free from harm by building a safer healthcare system that limits human error.
- Providing the right care in the right place at the right time to ensure people can easily navigate the health system to receive timely services in the least intensive or restrictive setting appropriate.
- Promoting effective practices for people with chronic, complex, and serious conditions to improve people's quality of life and independence, reduce mortality rates, and better manage the leading drivers of health care costs.
- Attracting and retaining high-performing Medicaid providers, including medical, behavioral health, dental, and long-term services and supports providers to participate in team-based, collaborative, and coordinated care.